



Our Ref: FTL/ams/2170

17 November 2021

Mr James Gura
Moran Shipping Agencies, Inc.
106 Francis Street,
Providence, RI 02903

Dear Mr Gura

Following the recertification audit of your Company's Management Systems, I am pleased to inform you that the ISOQAR Certification Review team has asked me to confirm that your certificate is now valid until 29 November 2024 subject to effective maintenance of your management systems.

Your first surveillance visit following your recertification is scheduled for a date TBA in August 2022. One surveillance visit (of three days per visit) has been set by the Review team for your company in the first year of continued registration.

Electronic versions of the Accreditation Marks and the Rules for their use are available by visiting www.isoqarinc.com and selecting the Customer Login tab.

As an ISOQAR Quality Assured Organisation, you will be entitled to apply the Accreditation Marks to letter-headings and publicity material relating to your registration. Due to recent misrepresentations regarding companies' certification please would you ensure that all publicity states that your own company's certificate number is displayed. This enables traceability.

Should you have any queries regarding this or the use of the **Accreditation Marks**, please do not hesitate to contact me.

Yours sincerely

Andrew Smith
Director of Operations



ISOQAR Inc.
24840 Burnt Pine Drive, Suite 5, Bonita Springs, FL 34134
Telephone 239 947 6980 • 866 947 6727 • Fax 239 947 4251
inquiries@isoqarinc.com • www.isoqarinc.com



APPROACHABLE.
ISOQAR

Certificate of Registration

This is to certify that the Quality Management System of:

Moran Shipping Agencies, Inc

106 Francis Street, Providence, RI 02903

has been approved by ISOQAR to the following standard(s)

ISO 9001 : 2015

Certificate Number: 2170QMS001

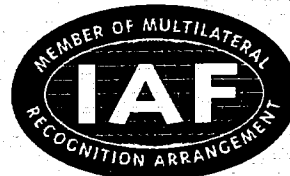
Scope of Activities: Ship Agency Services

Signed: Andrew Smith
(on behalf of ISOQAR)

Initial Registration Date: 8 August 2000

Effective Date: 30 November 2021

Expiry Date: 29 November 2024



This certificate has been issued by ISOQAR Inc, 24840 Burnt Pine Drive, Suite 5, Bonita Springs, FL 34134, USA and will remain current subject to the company maintaining its system to the required standard(s). This will be monitored regularly by ISOQAR. The use of the ANAB Accreditation Mark indicates Accreditation in respect of those activities covered by the Accreditation Certificate. Further clarification regarding the scope of this certificate and the applicability of the standard requirements may be obtained by consulting the organization



Moran Shipping Agencies, Inc

*Annex 1 of 1 to Certificate number 2170
Containing 11 locations including Head Office*

30 November 2021

Scope of registration:

Ship agency services.

HEAD OFFICE

001 106 Francis Street, Providence, RI 02903

OTHER LOCATIONS

002 1 First Avenue, West Haven, CT 06516

003 35 Braintree Hill Office Park, Suite 104, Braintree, MA 02184

004 36 Union Wharf, Suite 2, Portland, ME 04101

005 90 Woodbridge Center Drive, Suite 515, Woodbridge, NJ 07095

101 16651 Ronan Road, Houston, TX 77060

102 5951 SW 43rd Street, Davie, FL 33314

103 4412 Trenton Street, Metairie, LA 70006

104 340 North Post Oak Road, Sulphur, LA 70663

105 2615 Calder Street, Suite 620, Beaumont, TX 77702

106 226 S. Enterprise Parkway, Suite 124, Corpus Christi, TX 78405

*Signed
(on behalf of ISOQAR)*

Andrew Smith

CUSTOMER SURVEY FORM

We hope you are pleased with the service that you have already received from ISOQAR. It is our aim to provide the most helpful and comprehensive service possible. To help us, please would you complete this short questionnaire:

Organisation/company name:

Quality Representative:

ISOQAR Auditor(s):

Date: Certificate #

1. Did you contact the ISOQAR office at any time before /during /after your audit ?

YES [] NO []

If YES, please answer the following questions
If NO, Please go to question 2

1a Was your query dealt with efficiently ?

YES [] NO []

Comments:

1b Were you provided with all the information you needed ?

YES [] NO []

Comments:

2. During Audit visits:

2a Did the Auditor respond to your queries efficiently?

YES [] NO []

Comments:

.....

2b Did you feel that the Auditors have a good knowledge of your industry/sector?

YES [] NO []

Comments:

.....

2c Did you feel you had a good relationship with the Auditors
(were they approachable/helpful/courteous)?

YES [] NO []

Comments:

.....

3. Would you recommend ISOQAR to another organisation?

YES [] NO []

4. Did you find the service value for money?

YES [] NO []

Comments:
.....

5. How did you and your company members of staff perceive the ISOQAR audit process and the auditors in terms of openness, any impartiality issues and also what you consider the public perception to be of ISOQAR Inc with reference to impartiality

Comments:
.....
.....

6. Please give a brief summary of the overall service that you received from ISOQAR (including any recommendations for improvement)

.....
.....
.....
.....
.....

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE.

Please return to ISOQAR Inc
24840 Burnt Pine Drive, Suite 5,
Bonita Springs, FL 34134

YOUR COMMENTS WILL BE TREATED AS FULLY CONFIDENTIAL.

Reviewed by: Date:

Operations Manager / Director